

Statement of Purpose



Responsibility and Accountability

- Ultimate responsibility: CEO / Board of Trustees
- Responsibility/Accountability: CEO:
- First line accountability:
 - Deputy CEO Louise Furmston
 - Living Well Services: Sheona Lacey
 - Hospice at Home: Ruth Brown
 - Information/Support Centre & Counselling Service: Louise Furmston
 - Volunteer/Support Services: Louise Chapman

Aims and Objectives of Blythe House Hospicecare

The principal activity of Blythe House Hospicecare is the provision of specialist palliative care services and holistic care for people with life-limiting illnesses, and their families and carers.

Mission Statement:

'Blythe House Hospicecare provides the highest levels of care and support for people with cancer and other life-limiting illnesses.'

Values

- Caring: Treating each person with kindness, empathy, compassion and respect.
- Aspiring: Continually learning and developing; striving for excellence in everything we do.
- Professional: Delivering high standards through team work, a skilled workforce, good governance.

Organisational Structure of Blythe House

A Board of Trustees oversees the financial and service delivery of the organisation. Sub-groups report to the Board of Trustees and include the Clinical Committee, Income Generation; & Finance Committee.

The organisation's day-to-day activities are managed by the CEO supported by the Lead Practitioners for Clinical Services and the Fundraising, Retail and Support Services Managers.

A Palliative Medicine Consultant facilitates a weekly out-patient clinic and specialist medical support is provided from local GPs in the event of a medical emergency.

BHH5: Statement of Purpose: Revised 07.2016 Approved by Board of Trustees: 02.2019, Review 02.2021

A large team of volunteers support many aspects of service delivery including complementary therapies, counselling and ancillary services. All volunteers have relevant qualifications and experience and are provided with training and supervision appropriate to their role.

Services, Treatments and Facilities intended to meet Patient Needs

Blythe House is a purpose-built day hospice, which was completed in 2000.

It offers professional, caring, holistic support in an attractive, welcoming environment. Services are provided free of charge, with a nominal charge for lunch, which is optional.

The Environment

Light and airy open areas provide space for socialising, group discussions, creative art and craft, and dining. Private rooms are available for counselling, complementary therapies, medical consultations or quiet reflection. An information and resource centre provides a computer with internet access, books, videos and literature. Specialist bathing facilities are available on-site and a quiet area is open to all faiths for reflection, prayer or religious observation. In-house catering provides nutritious and enjoyable meals and specific dietary needs can be met. Gardens are accessible and well maintained. A range of equipment and aids ensures that patients are able to access all services. Where appropriate, an outreach service facilitates the provision of some services within a patient's home.

Services

Service provision is aimed at supporting the physical, psychological, emotional, social and mental needs of people resident in High Peak and Dales and surrounding areas, who are affected by cancer and other life-limiting illnesses including cardiac, pulmonary and neurological conditions. Adults from 16 years of age can access all services, while counselling and family support is available for children and young people under 16.

Living Well Services

The core services available are:

- Tuesday & Wednesday: Living Well Service
- Thursday: Living Well Day Service with registration for 12 patients.

An open referral system provides free access for patients, carers or professionals involved in their care. Following referral and assessment, patients are invited to attend our services and volunteer transport can be provided where necessary.

Patients participate in regular reviews to ensure their needs are identified and supported.

Other Services, Clinics and Groups

A wide range of other services, clinics and groups support our core services and include:

- Back on Track: Children and Young People's counselling service
- Bereavement counselling service
- Bereavement Groups: a drop-in group and a therapeutic group
- Breast Friends: an open, monthly support group for anyone affected by breast cancer
- Carers Support Group: monthly

- Circle of Friends: a social support group for the long-term bereaved
- Counselling service
- Creative art and crafts
- Complementary therapies
- Nurse-led heart failure clinic
- Nurse-led lymphoedema clinic
- Palliative Medicine Consultant out-patient clinic
- Prostate cancer support group: an open, monthly support group
- Service user group: 'Have Your Say'
- Stepping Stones: support group for patients well enough to move on from core services
- Education, training and supervision sessions for staff and volunteers.

Hospice at Home

This service commenced in April 2016 and provides day sits and 9-hour night sits for people in the last year of life who wish to remain at home. It is led by a senior manager who coordinates care alongside the patient's primary care team and trained, experienced health care assistants support both the patient and those close to them in their own homes. The legal responsibility remains with the patient's General Practitioner.