

Blythe House Hospicecare Hospice at Home Bank Health Care Assistant Person Specification



	Essential	Desirable	How Assessed	Office Use
Qualifications		HCA Communications or Bereavement and Loss Course associated qualification	Certificates/ Application Form	
Experience	Experience of providing palliative care in a community or general setting	Experience of palliative care Knowledge of bereavement issues Community experience	Application Form/ Interview	
Skills and Ability	Good communication and interpersonal skills Ability to support other team members Ability to critically analyse and reflect on practice		Application Form/ Interview/ References	
Knowledge	Knowledge and understanding of symptom management		Application Form/ Interview	

Personal Attributes	<p>Maintains professional standards – own and others</p> <p>Practises with sensitivity and integrity</p> <p>Ability to recognise and manage personal stress</p> <p>Able to act as patients' advocate</p> <p>Hardworking, including undertaking demanding and physical work</p> <p>Flexible in approach to working hours</p> <p>Full driving licence with business car insurance</p> <p>Willingness and confidence to travel across our catchment area with ability to use satellite navigation system or have good map reading skills</p>		Interview/ References	