

Person Specification

Carer and Family Support Worker



The criteria below reflect the realistic requirements in terms of skills, abilities, qualifications and personal attributes necessary for effective performance in this post.

	Essential	Desirable
Qualifications and Experience	<ul style="list-style-type: none"> ✓ Qualification and relevant experience in social work, nursing, Allied Health professional, or teaching 	<ul style="list-style-type: none"> ✓ Other occupation where primary focus is children, young people, and families. ✓ Experience in a palliative care service ✓ Advanced communication skills qualification ✓ Counselling qualification
Skills and Knowledge	<ul style="list-style-type: none"> ✓ Able to develop and facilitate groups. ✓ Person-centred assessment and care planning skills. ✓ Demonstrable skills in working with individuals, couples, and families. ✓ Ability to manage complex situations and family dynamics. ✓ Skills in working with people affected by life-threatening illness and bereavement. ✓ Ability to work with other agencies in complex cases. ✓ Able to work within multidisciplinary setting. 	<ul style="list-style-type: none"> ✓ Knowledge of third sector and public sector organisations ✓ Experience of providing mentorship ✓ Experience of participating in clinical supervision ✓ Experience of working with child development, bereavement, and loss ✓ Familiarity with relevant legislation, e.g. Children Act, Safeguarding guidance ✓ Evidence of development and delivery of projects designed to build self-reliance.
Personal	<ul style="list-style-type: none"> ✓ Ability to demonstrate understanding of loss and bereavement, the needs of carers and families. ✓ Excellent interpersonal and communication skills ✓ Ability to engage with other agencies, e.g. schools. ✓ Excellent communication skills ✓ Good IT skills ✓ Presentation Skills ✓ Confident speaker ✓ Ability to work autonomously. ✓ Good time management and organisational skills ✓ Ability to motivate and support others. ✓ Ability to work under pressure and to work flexibly. ✓ Sensitive to the needs of those affected by life-limiting illness. ✓ Able to be proactive. 	<ul style="list-style-type: none"> ✓ Evaluation and analytical skills ✓ Use of patient recording systems
Other	<ul style="list-style-type: none"> ✓ Full current driving licence with ability and willingness to use own vehicle. ✓ Commitment to the work and values of the Hospice 	